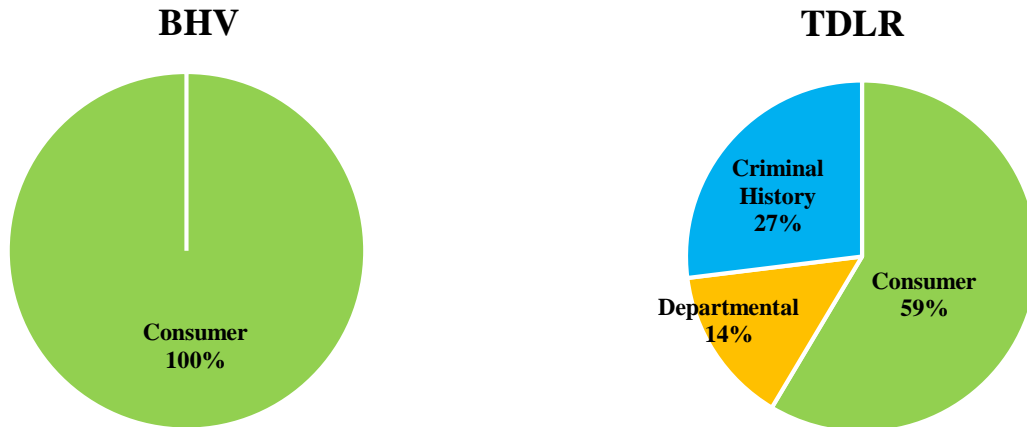# TEXAS DEPARTMENT OF LICENSING AND REGULATION
Enforcement Division

Behavior Analysts (BHV)

Key Statistics	BHV Fiscal Year 2020	TDLR Fiscal Year 2020
Number of Licensees	2,464	823,189
Complaints Received	55	32,683
Cases Opened	35	10,465
Cases Closed	10	9,763
Average Time to Close (days)	98.90	157.58
% of Cases Resolved Within 6 Months	90.00%	68.64%
% of Cases Resulting in Disciplinary Action	0.00%	13.48%
Open Cases Pending at End of Fiscal Year	30	5,850
Number of Cases Referred to the State Office of Administrative Hearings (SOAH)	0	140
Number of Contested Cases Heard at SOAH	0	63
Formal Case Outcomes	**BHV Fiscal Year 2020**	**TDLR Fiscal Year 2020**
Commission Orders	0	28
Default Orders	0	339
Agreed Orders	0	853
Average Penalty Assessed on Orders	$0.00	$2,199.86
Total Penalties Assessed	$0.00	$2,360,451.00
Licenses Revoked (Disciplinary)	0	62
Licenses Suspended (Disciplinary)	0	3
Licenses Denied/Suspended/Revoked (Criminal History)	0	240
Cases Heard in District Court	0	2
Informal Case Actions	**BHV Fiscal Year 2020**	**TDLR Fiscal Year 2020**
Consumer Restitution	$0.00	$183,910.04
Warning Letters	1	1,615
Other Informal Resolutions	9	6,749
Cease & Desist Orders	0	46

Source of Cases Opened Fiscal Year 2020

BHV

Consumer 100%

TDLR

Criminal History 27%
Departmental 14%
Consumer 59%

BHV Alleged Violations at Opening

Fiscal Year 2020	
Alleged Violation at Opening	**Count**
Code of ethics	33
Unlicensed activity	2
Lacks honesty, trustworthiness and integrity	1

BHV Violations Resulting in Disciplinary Action

Fiscal Year 2020	
Violation Resulting in Disciplinary Action	**Count**
There were no violations resulting in Disciplinary Action for Fiscal Year 2020 for the BHV program.	N/A